

- I. Please check tickets at time of purchase as refunds or exchanges are not permitted.
- 2. Tickets purchased by phone are sold on the basis of 'best available' at the time of purchase. Customers with specific seating preferences should inquire with reception staff at the time of purchase.
- 3. Possession of a show ticket does not guarantee entry into Dee Why RSL.
- 4. The advertised time is when show doors open; this is 30 minutes prior to the start of the show (note that some shows have support acts prior to the main act).
- 5. All shows are restricted to those over 18 years and above, unless otherwise stated.
- 6. For 'All Ages' shows, anyone under 18 years of age must be in the immediate company of a responsible adult at all times.
- 7. Photography devices, video cameras or sound recorders may not be used during any ticketed event on Level 3.
- 8. Any person deemed to be intoxicated will be refused service and asked to leave the premises of Dee Why RSL.
- 9. Customers must dress in accordance with Dee Why RSL dress code regulations.
- IO. Dee Why RSL reserves the right to withdraw or substitute artists from the advertised programs.
- II. Dee Why RSL reserves the right to refuse entry.
- 12. If entry is refused or a person is asked to leave, no refund will be given.
- 13. In any dispute, the final decision rests with Dee Why RSL Management.

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